

Md Rasheduzzaman



Technical Project Manager · Agile Delivery & Cross-Functional Engineering Leadership

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📍 Dhaka, Bangladesh (100% Remote · overlaps UK & US working hours)

PROFESSIONAL SUMMARY

Technical Project Manager with **10+ years in software delivery**, including **6+ years directly managing projects and teams** as a Project Manager and Technical/Tech Lead. Track record running **15+ concurrent projects with a 95% on-time delivery rate**, maintaining relationships with **100+ clients**, and leading distributed engineering teams of up to **36 developers at 98% client satisfaction**. Currently leading a **9-engineer team** delivering a live Higher Education SaaS platform for a UK-based university client — owning scope, timelines, risk, and stakeholder communication end to end. Skilled at translating between technical and non-technical stakeholders: defines project scope and budgets, runs Agile/Scrum ceremonies and status reporting, and manages vendor and cross-functional coordination (engineering, QA, IT, design, business). Strong hands-on technical grounding — **PHP/Laravel, Node.js, React, AWS, Docker, CI/CD** — enabling credible technical risk assessment, realistic estimation, and direct engineering conversations without relying on a translator. Comfortable owning delivery for distributed, remote-first teams across UK/US/APAC time zones.

CORE TPM COMPETENCIES

Delivery & Planning: Project scoping, roadmapping, timeline & budget management, resource allocation, milestone tracking

Risk & Governance: Risk/RAID identification and mitigation, status reporting, escalation management, post-project evaluation

Methodology: Agile, Scrum, Kanban, Waterfall — sprint planning, backlog grooming, retrospectives, ceremony facilitation

Stakeholder & Vendor Management: Direct client liaison, cross-functional coordination (engineering, QA, IT, design, business), vendor and distributed-team management

Tooling: Jira, Trello, Asana, Confluence, Microsoft Project, Slack, Clockify

Technical Fluency: PHP/Laravel, Node.js, React/Next.js, RESTful APIs, AWS, Docker, CI/CD, GitHub Actions — enough depth to assess technical risk and estimate directly with engineers

PROFESSIONAL EXPERIENCE — 10+ YEARS

Technical Project Lead

Nov 2025 – Present **9 mos**

PEN Group · Remote — Higher Education, London, UK

- Lead end-to-end project delivery for a **9-engineer team** — spanning Backend, Frontend, SQA, and IT Support — on a live Higher Education SaaS engagement, owning scope, timelines, budget, and deliverables directly with the client, including GDPR-compliant handling of student data across the platform
- Manage two parallel workstreams — **SIMS** (Student Information Management System) and a companion student-facing platform — coordinating shared institutional deadlines and dependencies across both
- Facilitate status meetings, stakeholder updates, and risk reviews, keeping engineering, IT, and client teams aligned on scope and deadlines
- Serve as primary point of contact for the UK-based client, managing stakeholder communication and expectations with minimal supervision

Tech Lead & Project Owner

March 2025 – Oct 2025 **8 mos**

SDT LTD · Hybrid — Dhaka, Bangladesh

- Owned planning and delivery of a **SaaS job marketplace** platform from scope definition through production launch, leading a cross-functional team of **23** across Frontend, Backend, UI/UX, Graphic Design, SQA, and DevOps
- Defined project scope, timelines, and deliverables in collaboration with developers, designers, and non-technical stakeholders across all six disciplines
- Managed the release process — CI/CD, code review workflow, and Docker deployments — to keep delivery predictable and on schedule
- Maintained delivery documentation and test-coverage standards across the team
- Concurrently owned delivery of **SocialPro AI**, an AI-driven social media management platform for agencies and marketing teams, from initial scope through production rollout

Tech Lead Officer

Sept 2022 – Feb 2025 **2 yrs 6 mos**

Onest Tech LLC · Remote — Sugar Land, Texas, USA

- Liaised directly with US-based clients and led **36 developers** across a distributed team spanning **Bangladesh, India, USA, and Sri Lanka**, delivering parallel projects at **98% client satisfaction** with minimal supervision
- Directed delivery of **SaaS HRM, CRM, and LMS** platforms, aligning engineering, QA, and IT stakeholders on scope and release timelines
- Reduced deployment time by **10%** and cut post-deployment issues through CI/CD standardization (GitHub Actions, Docker)
- Mentored 40+ developers across the organization; recognized as *Innovator of the Year* (2022)

Project Manager

Feb 2021 – Aug 2022 1 yr 7 mos

Onest Tech LLC · Hybrid — Dhaka, Bangladesh

- Managed **15+ concurrent software projects** with a **95% on-time delivery rate** across global time zones
- Maintained relationships with **100+ clients**, defining project scope, budgets, and resource plans with stakeholders
- Ran Agile/Scrum ceremonies and status reporting; reduced project delivery time by **20%** through process optimization
- Coordinated with vendors, engineering, and business stakeholders to keep multi-project portfolios aligned on goals and deadlines
- Proactively identified and mitigated project risks, maintaining on-budget delivery across the portfolio

Project Manager

Nov 2018 – Jan 2021 2 yrs 3 mos

Spondon IT · Onsite — Dhaka, Bangladesh

- Defined project objectives and deliverables using a modern tech stack (PHP, Node.js, Python)
- Managed infrastructure-as-code deployments (AWS, Docker, CI/CD), improving system reliability by **25%**
- Facilitated collaboration between development and operations teams on release planning and troubleshooting
- Supervised UI/UX improvements that increased user satisfaction by **30%**

Software Engineer

Jan 2016 – Oct 2018 2 yrs 10 mos

Boishakhi Media Limited & United Group · Dhaka, Bangladesh

- Full-stack development (PHP/Laravel, Node.js) across database, API, and UI layers, including RESTful and GraphQL APIs for high-traffic services; recognized as *Employee of the Year* (United Group, 2017)

Intern Software Engineer (Part-time)

July 2015 – Dec 2015 6 mos

IWFM, BUET · Dhaka, Bangladesh

- Gained early hands-on experience in web development and database management alongside final-year studies at Stamford University

EDUCATION

B.Sc. Computer Science & Engineering

April 2012 – April 2016

Stamford University Bangladesh · CGPA 3.73 / 4.0

CERTIFICATIONS

- ▶ Project Management — Rice University (Coursera, 2017)
- ▶ Web Development & Coding Specialization — University of Michigan (Coursera, 2017)
- ▶ Building Database Applications in PHP — University of Michigan (Coursera, 2016)

LANGUAGES & AVAILABILITY

- ▶ English — Professional proficiency
- ▶ Bengali — Native
- ▶ Timezone: UTC+6 · Schedule adjustable to UK/US working hours · Available: Immediate start, long-term full-time